



SUZIE BATTISHILL  
CULINARY COACH

## Privacy Notice

This Privacy Notice sets out how Suzie Battishill Culinary Coaching (“we,” “us,” “our”), as a sole proprietor and data controller, collects and processes your personal data obtained directly from you, through our website located at [www.suziebattishill.com](http://www.suziebattishill.com), or via our other online platforms and social media channels, collectively referred to as (“the Website”).

For the purposes of this Privacy Notice, “personal data” means any information that can identify an individual, either directly or indirectly (“Personal Data”).

Please read this Privacy Notice carefully. By using the Website or providing us with Personal Data, you agree to the terms of this Privacy Notice. If you do not agree with its terms, you should discontinue use of the Website and associated platforms immediately.

If you have questions or concerns, please contact us at [suzie.culinarycoaching@gmail.com](mailto:suzie.culinarycoaching@gmail.com).

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### Personal Data We Collect and How We Use It

We may process Personal Data that you provide to us, including:

- **Contact Information:** Name, email, phone number, address.
- **Customer Information:** Details provided for purchases, such as billing and shipping addresses, payment details, and transaction history.
- **User Interaction Data:** Comments, posts, or media shared on our Website or platforms, browser information, IP address, and cookies or tracking data (see our separate Cookie Policy).
- **Promotional Data:** Information you provide for marketing, promotions, or events.
- **Special Category Data:** Information related to dietary preferences, health, religious beliefs, or family details you share for our services.



## SUZIE BATTISHILL CULINARY COACH

### Why We Collect Personal Data

We process Personal Data:

- To communicate with you.
- To deliver our products or services.
- To comply with legal obligations (e.g., tax records).
- To improve our services through analytics.
- For legitimate business purposes, such as marketing or maintaining Website security.

We only collect and use Personal Data with your consent or under legal grounds outlined in **PIPEDA**.

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### Sharing and Disclosure of Personal Data

We may share Personal Data with:

- **Service Providers:** Google, Facebook, Stripe, QuickBooks, Zoom, Dropbox, and similar platforms for business purposes.
- **Legal Authorities:** To comply with legal obligations or protect our rights.
- **Other Parties:** In connection with business sales or reorganizations.

We ensure these third parties handle Personal Data securely and in compliance with relevant privacy laws.

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### Data Retention and Security

We retain Personal Data only as long as necessary to fulfill the purposes outlined or to comply with legal requirements. Reasonable measures are taken to protect Personal Data from unauthorized access or misuse.

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## Your Rights Under Canadian Privacy Laws

As per **PIPEDA**, you have the right to:

- Access your Personal Data.
- Request corrections to inaccurate data.
- Withdraw consent for data processing (where applicable).
- File a complaint with the **Office of the Privacy Commissioner of Canada** if you believe your rights are not being respected.

Contact us at **[suzie.culinarycoaching@gmail.com](mailto:suzie.culinarycoaching@gmail.com)** for assistance with your rights.

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## Special Notes for Ontario Residents

- Our business complies with Ontario-specific privacy requirements where applicable, including compliance with regulations for health-related data.
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## Changes to This Privacy Notice

We may update this Privacy Notice at any time. Changes will be posted on the Website, and continued use of our services constitutes your acceptance of the updated terms.

Last updated 13 February 2025